



HTFC - Access Statement & Disability Information

Our Commitment to Accessibility

Hertford Town Football Club is committed to ensuring that everyone can enjoy football in a welcoming, inclusive, and respectful environment. We aim to make our facilities and services as accessible as reasonably possible for disabled supporters, visitors, players, volunteers, and staff.

We recognise our responsibilities under the Equality Act 2010 and are committed to making reasonable adjustments where practicable to improve access and inclusion at our ground.

Access to the Ground

Step-free access is available to the ground where reasonably practicable. Entry points are at the front of the stadium and also at the side entrance via the side car park. Stewards are available on matchdays to assist supporters who may require help entering or moving around the ground. Assistance dogs are welcome at Hertford Town Football Club.

Accessible Viewing Areas

We provide designated areas for wheelchair users and supporters with limited mobility where reasonably practicable at the Stable End of the Stadium.

Accessible Toilets

Accessible toilet facilities are available on-site for disabled supporters in the Club House and can be accessed via an accessible ramp. Stewards can provide directions if required.

Parking

Limited parking is available at or near the ground. Where possible, accessible parking spaces are provided close to the entrance. Availability is on a first-come, first-served basis and may vary on matchdays. Car park stewards are available to assist on match days.

Bar and Catering Facilities

Our bar and catering areas aim to be accessible to all supporters. Staff are happy to assist with orders where needed.

Ticketing and Entry

Tickets can be purchased online or on matchdays via cash or card, with entry via the Blue Gates. If you require assistance with ticket purchases or entry, please speak to a member of staff or steward.

Communication and Support

We welcome feedback on how we can improve accessibility at Hertford Town Football Club. If you have specific access requirements or would like to discuss how we can support your visit, please contact us in advance where possible.

Continuous Improvement

As a grassroots football club, we operate within the constraints of our facilities and resources. However, we are committed to reviewing and improving accessibility wherever reasonably possible.